The Savvy Proposal Pro's Guide:

A Do's and Don'ts Checklist

When writing a strong proposal, DO:



Make the proposal about the client starting on page one.

- · The first sentence of the cover letter demonstrates your understanding of the client, their project, their goals, or challenges.
- Every page clearly relates back to the client - show relevance in callout boxes, with bold text, or bullet points.
- All content shows that you have done your research and understand the needs of the client.
- Highlight benefits and the value your organization offers.



Tell stories.

- People have stories. Revamp resumes to let your staff's personalities shine through.
- Projects have stories. It's not just a building; it's the heart of the community. It's not just a bridge; it's an important connection between neighborhoods. Whatever "it" is, there's a story behind it.
- · Clients have stories. Your past clients had personal motivations that influenced projects - can you tell those stories? The client you're submitting this proposal to is personally invested in this project - can you speak to how you'll help them shape their project and the story it will tell?



Recognize the importance of presentation.

- Make sure your proposal is easy to read by using clear and consistent formatting like headings, subheadings, bullet points, and callout boxes.
- Make navigation easy with titles and headings that clearly align with the RFP, or include the RFP questions in your response.
- Use the same color palette, fonts, and design schemes throughout the document.
- Use impactful graphics and imagery to convey ideas.



Feel cohesive, put together, and polished.

- Edit for clarity and conciseness.
- Embrace white space.
- Proofread and edit.
- Follow the formatting and submission guidelines outlined in the RFP.



Include curated images that support the story.

• Use images that will resonate with the client and relate to their project. (The award-winning "money shot" isn't always the image that's going to speak to the reviewer.)

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When writing a strong proposal, DON'T:

- Force a message or build a strategy on assumptions.
 - Don't assume that a challenge for you is a concern for the client. (They might think their budget or schedule is completely reasonable!)
 - Don't build a strategy around information you haven't verified
- Include irrelevant information in the hopes that something "sticks" with the client.
 - Don't assume the reviewer will understand the relevance of something you've included in your proposal.
 - Don't include project descriptions or experiences that don't clearly relate to the client's project
- Start with a past proposal and update the client/project name.
 - Don't use generic "one-size-fits-all" proposals. The reviewer will be able to tell.
 - Don't forget to check that you've used the correct client and project name in your document.

- Lose focus.
 - Avoid using technical jargon that the reader may not understand.
 - Don't make unrealistic promises or exaggerate claims in your proposal.
 - · Avoid lengthy, confusing sentences.
- Forget to proofread/edit!
 - Don't submit a proposal with typos, grammatical errors, or formatting issues.
 - Don't wait until the last minute to develop your proposal – you won't have time to review it!